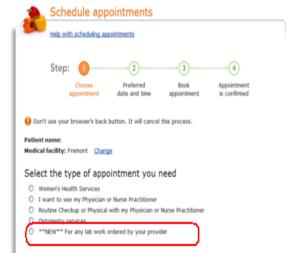
## Lab Appointments Simple as 1.2.3



- 1 Same Day
- If you just saw your physician and labs were ordered, their staff can help you schedule your lab appointment.
- No need to make another trip to our facility - save time, gas, money!
- 2 Call Center
- Call Appointment & Advice Services
   Toll Free (866)454-8855
- Enter "0" or stay on the line to speak directly the next service representative and book your lab appointment.

3 Online



- Sign onto KP.ORG and schedule your lab appointment.
- Select, Book, and Confirm appointment time that is convenient for you.
- See detailed step-by-step printscreens on the backside of this page.



Getting your lab work done is vital to your overall health.

We strive to ensure your lab visit exceeds your expectations.

Most lab results are available online at kp.org.

## LAB HOURS

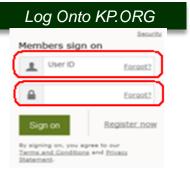
Fremont - Mon-Fri 7am-7pm / Sat-Sun 7am-12pm San Leandro- Mon-Fri 7am-7pm / Sat-Sun 7am-12pm

Union City - Mon-Fri 7am-5:30pm / Sat-Sun CLOSED

Hayward/Sleepy Hollow-Mon-Fri 9am-5pm/ / Sat-Sun CLOSED

## Book Online KP.ORG Lab appointments at your fingertips

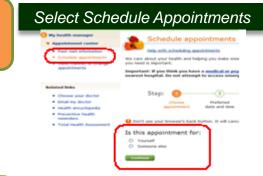
1



2



3



4



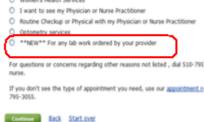
5

Select \*\*NEW\*\* For any lab
work ordered by your provider

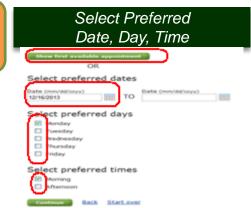
Select the type of appointment you need

Women's Health Services

I want to see my Physician or Nurse Practitioner



6



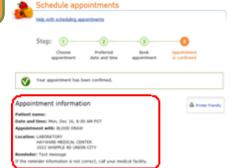
7

Select Your Appointment And Reminder Message



8

Appointment Confirmed



## **NEED ASSISTANCE?**

- If lab appointment date or time is not available please call (866)454-8855.
- If you need assistance with KP.ORG please call (800)556-7677 and press "1" for website support.

