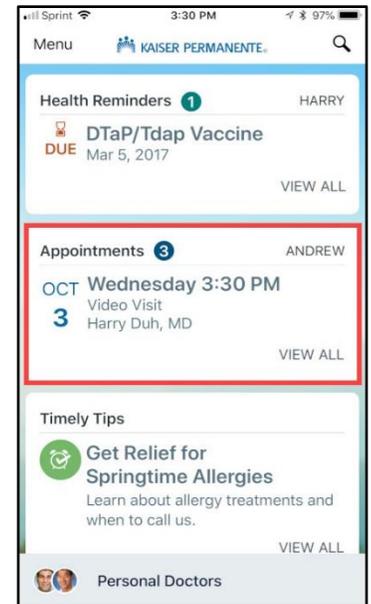
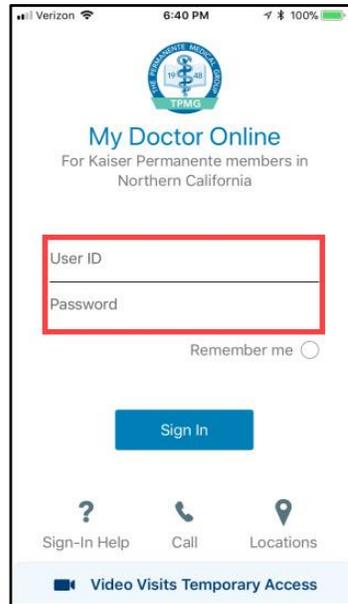
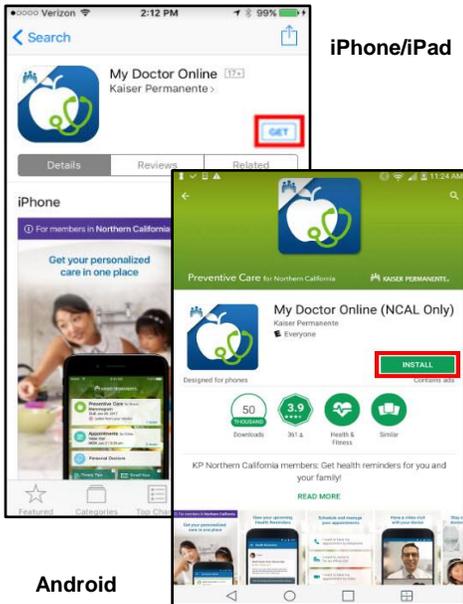


Video Visits for Your Child on Mobile Device

Instructions for Parents with KP.ORG Access for Child

IMPORTANT:

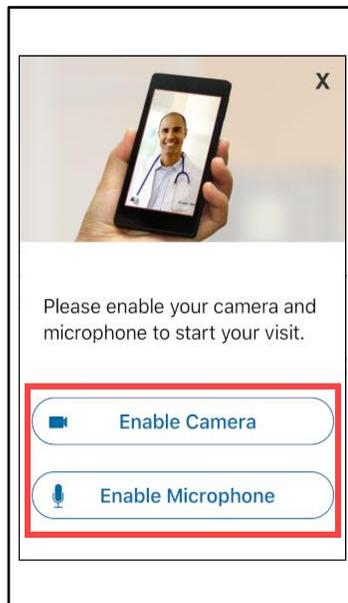
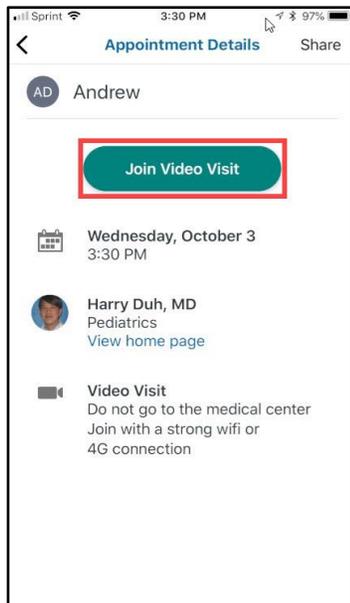
- Use Wireless or 4G Connection.
- Sign in no more than 15 minutes prior to scheduled appointment.



1. Download/Open the **My Doctor Online** app on your iPhone/iPad or Android device.

2. Sign in using your KP.ORG User ID and Password.

3. If your child has an appointment scheduled, this will appear under **Appointments**.* Click on the appointment.



4. Click **Join Video Visit**.

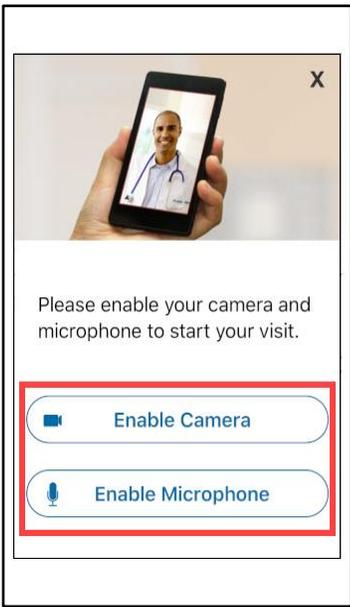
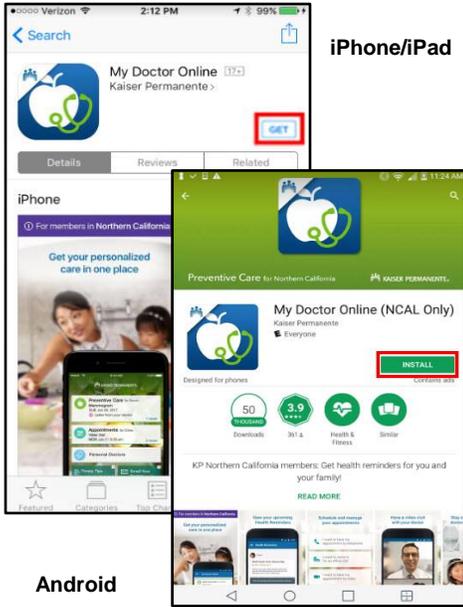
5. Enable Camera and Microphone on your device if asked to do so.

* You must have obtained proxy access for your child in KP.ORG in order to see his or her appointment.

Video Visits for Your Child on Mobile Device Instructions for Parents without KP.ORG Access for Child

IMPORTANT:

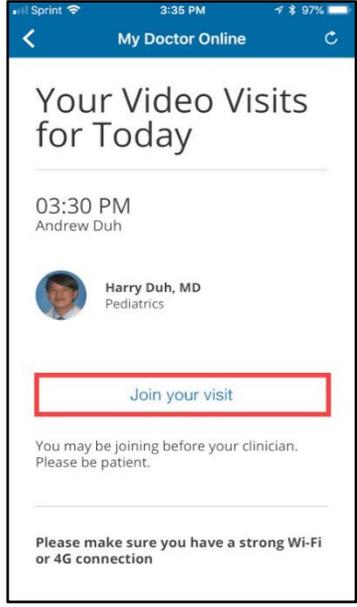
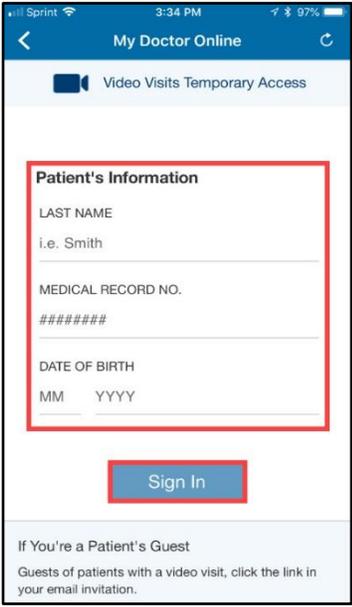
- Use Wireless or 4G Connection.
- Sign in 15 minutes prior to scheduled Video Visit appointment.



1. Download/Open the **My Doctor Online** app on your iPhone/iPad or Android device.

2. Click Video Visits **Temporary Access**.

3. Enable Camera and Microphone on your device if asked to do so.



4. Fill in your child's information and **Sign In**.

5. Click **Join your visit**.