## Video Visits for Your Child on Mobile Device Instructions for Parents with KP.ORG Access for Child

## **IMPORTANT:**

- Use Wireless or 4G Connection.
- Sign in no more than 15 minutes prior to scheduled appointment.



1. Download/Open the **My Doctor Online** app on your iPhone/iPad or Android device.

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AD	Andrew
	Join Video Visit
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۲	Harry Duh, MD Pediatrics View home page
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2. Sign in using your KP.ORG User ID and Password.



- 4. Click Join Video Visit.
- 5. Enable Camera and Microphone on your device if asked to do so.
- \* You must have obtained proxy access for your child in KP.ORG in order to see his or her appointment.



3. If your child has an appointment scheduled, this will appear under **Appointments**.\* Click on the appointment.



## Video Visits for Your Child on Mobile Device Instructions for Parents <u>without</u> KP.ORG Access for Child

## **IMPORTANT:**

- Use Wireless or 4G Connection.
- Sign in 15 minutes prior to scheduled Video Visit appointment.



1. Download/Open the **My Doctor Online** app on your iPhone/iPad or Android device.

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4. Fill in your child's information and **Sign In**.



2. Click Video Visits Temporary Access.



5. Click Join your visit.



3. Enable Camera and Microphone on your device if asked to do so.

