

# MANAGE YOUR CHILD'S HEALTH

Start emailing your child's doctor today!

**KP.ORG INSTRUCTIONS** 

## What you can do online

- ✓ Email your child's doctor (choose a doctor on kp.org/mydoctor)
- ✓ Make appointments including video visits
- ✓ Order prescription refills
- ✓ Check for preventive health due dates and print immunizations
- ✓ Review medical record

Note: There is limited access for children ages 12-17 due to privacy laws. Children may request their own kp.org account starting at the age of 13. Parents may need to request proxy access again once the child turns 12.

#### How to obtain access?

- 1. Go to **kp.org** and log in.
- 2. Click Medical Record > click Act for a Family Member on the left-hand side links.
- 3. Under People You're Taking Care Of, select Child.
- 4. Enter all required information.

**Important:** If you have the same address as your child, access will be granted immediately. Otherwise, an authorization code will be mailed to your child's address. Use this code to complete the process.

# Visit us for more assistance regarding kp.org proxy access and kp.org registration

- ✓ Technology and Wellness Center (2238 Geary Blvd., Lobby)
- ✓ Healthy Living (1600 Owens St., 1<sup>st</sup> Floor)
- ✓ Health Education Department (2241 Geary Blvd.)

### **Use the My Doctor Online App for Video Visits**



**My Doctor Online** app. Log in by using your kp.org username and password. Once logged in, you can book and access video visit appointments. To learn more, go to **kp.org/mydoctor/videovisits** 

#### Check out our other apps!



**KP Mobile** 



My KP Meds

