

FOR IMMEDIATE RELEASE

Southern California Region

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Kaiser Permanente Los Angeles Medical Center Recognized for Excellent Patient Safety

LOS ANGELES, Calif. –April 24, 2018 – Independent hospital watchdog, The Leapfrog Group, announced today that <u>Kaiser Permanente Los Angeles Medical Center</u> is one of 10 Kaiser Permanente Southern California hospitals that earned an "A" grade for its strong commitment to patient safety. The Los Angeles Medical Center is home to more than 20 tertiary care programs and Centers of Excellence that offer highly specialized care in many fields of medicine.

"We are honored to receive this distinction, which serves as a testament to our dedicated care teams who make safety their highest priority and work hard to ensure positive outcomes for every patient, every time," says Will Grice, Senior Vice President and Area Manager, Kaiser Permanente Los Angeles Medical Center.

"Our philosophy is that safety is every patient's right and our responsibility," adds <u>Julie Miller-Phipps</u>, president, Kaiser Foundation Health Plan and Hospitals, Inc., for the Southern California Region. Kaiser Permanente's members can have confidence that they receive quality treatment in a safe patient-centered health system

The hospital safety grade has become the gold standard measure of patient safety and was developed under the guidance of a Blue Ribbon Expert Panel, using 27 national performance measures to produce a single letter grade representing a hospital's overall performance in keeping patients safe from preventable harm and medical errors. It takes into consideration hospital acquired infections, problems during surgery, practices that prevent errors, safety problems, staffing and care experience. The Leapfrog Hospital Safety Grade methodology has been peer reviewed and published in the <u>Journal of Patient Safety</u>.

The 10 Kaiser Permanente Southern California hospitals that received Leapfrog's "A" rating are located in: Anaheim, Baldwin Park, Fontana, Irvine, Riverside, Ontario, Panorama City, South Bay, West L.A. and Los Angeles. No Kaiser Permanente hospital in Southern California received lower than a "B" grade.

About Kaiser Permanente

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve more than 12 million members in eight states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health. For more information, go to: kp.org/share.