

# IMPORTANT INFORMATION FOR YOUR SURGERY



## Admitting Information & Ride Home - ADULT & CHILD

### Surgery Check-in Time

- You will receive a call 1-3 days before your surgery date to let you know what time to check in for surgery or to complete your phone pre-admission. This includes verifying/updating your address, phone number, health insurance and to collect any co-pays that are due at the time of service.
- If you do not receive a call by 7 p.m. the night before surgery, please call (714) 644-6650.

### Ride Home

- If you are going home on the same day of your surgery/procedure, you must have a responsible adult to take you home.
- If you are staying in the hospital after your surgery/procedure, make sure to arrange your ride home from the hospital in advance.
- Please have this information with you on the day of your surgery/procedure:

- Name of driver:

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- Contact number:

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### Member Services, Eligibility and Benefits

- Please contact Member Services at 800-464-4000 or 1-800-777-1370 (TTY 771) for the deaf, hard of hearing or speech impaired) to discuss your coverage eligibility.
- To find out more information about your co-pay, contact the financial counselors at (714) 223-3355.
- The Admitting Department may contact you to start the admitting process and to collect co-payments that are due.

### Canceling Your Surgery/ Procedure

- If you need to cancel your surgery or procedure, please call the Surgery Scheduling department at (714) 572-7030.
- If canceling after 3 p.m. the day before your surgery or procedure, *immediately* call (714) 644-6650.