

Bra & Prosthesis Benefit

Durable Medical Equipment (DME)



Initial Order:

- The Breast Care Coordinator will submit an order for the specified products following your surgery or for members new to Kaiser Permanente.
- The DME department will fax the authorization to the identified vendor of the member's choosing.
- The outside vendor will contact the member to schedule a fitting appointment.
- Copays vary depending on insurance plan and are payable to the vendor at time of purchase.
- Your benefit includes 3 bras per year and prosthetics every 2 years.
- Please call the DME department to verify your plan coverage at **1-855-805-7363**.

For Refill Orders:

- Please call the DME department at **1-855-805-7363** when you are ready for replacement bras and or prosthesis.
- An authorization is sent by the DME department to the vendor of your choosing.
- The vendor will contact the member to schedule a fitting appointment and will have any copay information if applicable.
- Members are free to change vendors at any time by notifying the DME department.
- Any questions regarding this benefit should be directed to the DME department.