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FOR IMMEDIATE RELEASE

Kaiser Permanente Fontana and Ontario Hospitals Rated Among Nation's Best

U.S. News & World Report's annual study rates 31 Kaiser Permanente medical centers as 'high performing' in multiple specialties, procedures, and common conditions

FONTANA, CA, July 30, 2019 – The Kaiser Permanente Fontana and Ontario Medical Centers have been ranked among the nation's elite in U.S. News & World Report's annual "Best Hospitals" rankings, ranking #3 in the Inland Empire Metro Area!

The 30th annual study analyzes 25 specialties, procedures, and common conditions to assess hospital performance. High performers are based on evaluation of more than 4,500 medical centers and designate the 90th percentile of hospitals nationwide.

Including Fontana and Ontario, more than 30 Kaiser Permanente hospitals were recognized as "high performing" in U.S. News & World Report's 2019-20 Best Hospitals study.

The Fontana and Ontario Medical Centers were also rated "high performing" in the specialty areas of congestive heart failure treatment, colon cancer surgery, COPD, hip replacement surgery, and knee replacement surgery.

According to the U.S. News & World Report's 2019-20 Best Hospitals study:

- 31 Kaiser Permanente hospitals are "high performing" for one or more measures.
- 23 Kaiser Permanente hospitals are "high performing" for knee replacement surgery.
- 22 Kaiser Permanente hospitals are "high performing" for congestive heart failure treatment.
- 17 Kaiser Permanente hospitals are "high performing" for hip replacement surgery.
- In addition, Kaiser Permanente has one or more hospitals that are "high performing" for 3 specialties: neurology and neurosurgery; pulmonology and lung surgery; and geriatrics.

In Southern California, 15 Kaiser Permanente hospitals are rated as high performers for at least one of the 25 measurements, according to the study.

“We are delighted with the U.S. News & World Report’s recognition of the excellent quality of care provided at our Kaiser Permanente hospitals,” said Julie Miller-Phipps, president of Kaiser Permanente Southern California. “This recognition is the result of our excellent patient-centered care delivered by the Permanente physicians, and our nurses and staff every day.”

“Our experienced and highly skilled physicians, nurses, and front-line staff put our members at the center of everything they do,” said Nancy Gin, MD, regional medical director of quality & clinical analysis for Southern California Permanente Medical Group, and executive vice president and chief quality officer for The Permanente Federation, the national umbrella organization for the more than 22,000 physicians who provide care to Kaiser Permanente’s more than 12.3 million members. “They are committed to ensuring that our patients get healthy and stay healthy.”

In its hospital analysis, U.S. News & World Report uses publicly available data such as volume, mortality rates, infection rates, staffing levels, and patient satisfaction rates, among others. For more information and complete rankings, visit [U.S. News & World Report](#).

About Kaiser Permanente

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America’s leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.3 million members in eight states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health.

Kaiser Permanente’s San Bernardino County Service Area has provided comprehensive, affordable health care to the Inland Empire for more than 75 years and serves over 610,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Chino, Claremont, Colton, Hesperia, Montclair, Rancho Cucamonga, Redlands, San Bernardino, Victorville and Upland.

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