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Southern California Region

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Kaiser Permanente Hospitals Receive High Patient Safety Grades

The Leapfrog Group Issues "A" Grades to 10 Kaiser Permanente Southern California Hospitals

PASADENA, Calif. — **Nov. 7, 2019** — Ten Kaiser Permanente hospitals in Southern California have received prestigious "A" grades for excellence in patient safety from <u>The Leapfrog Group</u>, which today released these ratings as part of its fall 2019 Leapfrog Hospital Safety Grade report. Approximately only 1 in 3 hospitals both in California and the U.S. received "A" grades.

"This is an acknowledgment of the excellent care that our staff and physicians provide to our 4.6 million members in Southern California – always looking out for their best interests when it comes to caring for their medical needs," said <u>Julie Miller-Phipps</u>, president of Kaiser Foundation Health Plan and Hospitals for Southern California. "Our members' safety is our top priority, and is part of our commitment to providing quality patient care through our integrated care model that aims to exceed our members' health care expectations."

Dr. Edward M. Ellison, executive medical director for the Southern California Permanente Medical Group, echoed similar sentiments. "Our physicians have a strong and unrelenting commitment to patient safety," he said. "We proudly deliver the highest quality of care to our members. They know that when they seek care at our hospitals, they will be treated using evidence-based medicine and the latest technology. They will also be met with warmth and compassion, and with an unwavering focus on their safety."

The 10 Kaiser Permanente hospitals that received Leapfrog's "A" rating in Southern California are located in: <u>Anaheim, Baldwin Park, Downey, Fontana, Irvine, Ontario, Panorama City, Riverside, San Diego</u> and South Bay.

Developed under the guidance of Leapfrog's Blue Ribbon Expert Panel, the Leapfrog Hospital Safety Grade uses 30 national performance measures to produce a single letter grade representing a hospital's overall performance in keeping patients safe from preventable harm and medical errors. The Leapfrog Hospital Safety Grade methodology has been peer reviewed and published in the Journal of Patient Safety.

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About Kaiser Permanente

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.3 million members in eight states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health. https://about.kaiserpermanente.org/