Kaiser Permanente South Bay Medical Center Nationally Recognized with an 'A' for the Spring 2020 Leapfrog Hospital Safety Grade

HARBOR CITY, CA, April 30, 2020 – Kaiser Permanente South Bay Medical Center was awarded an 'A' in the spring 2020 Leapfrog Hospital Safety Grade, a national distinction recognizing Kaiser Permanente South Bay's achievements providing safer health care. The Leapfrog Group is an independent national watchdog organization committed to health care quality and safety. The Safety Grade is a letter grade assigned to all general hospitals across the country and updated every six months, assessing how well the hospital prevents medical errors and other harms to patients.

"This honor reflects the hard work of our physicians and staff, who provide high-quality, compassionate care to more than 260,000 Kaiser Permanente members across the South Bay," said Margie Harrier, RN, senior vice president and area manager for the Kaiser Permanente South Bay Medical Center in Harbor City. "Particularly right now, it is important that our patients know they can count on us to keep them safe and healthy."

"As the Nation copes with a challenging pandemic, our gratitude extends to hospital leadership and health care workers everywhere for their tremendous dedication," said Leah Binder, president and CEO of The Leapfrog Group. "We hope this 'A' helps to thank the people who work and volunteer for Kaiser Permanente South Bay. They are role models in putting patients first, and their service has been extraordinary in our country's time of need."

Developed under the guidance of a national Expert Panel, the Leapfrog Hospital Safety Grade uses up to 28 measures of publicly available hospital safety data to assign grades to more than 2,600 U.S. acute-care hospitals twice per year. The Hospital Safety Grade's methodology is peer-reviewed and fully transparent, and the results are free to the public.

Kaiser Permanente South Bay Medical Center was awarded an 'A' grade today, when Leapfrog updated grades for spring 2020. To see Kaiser Permanente South Bay's full grade details and access patient tips for staying safe in the hospital, visit hospitalsafetygrade.org and follow The Leapfrog Group on Twitter and Facebook.

About The Leapfrog Group
Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey and new Leapfrog Ambulatory Surgery Center (ASC) Survey collect and transparently report hospital and ASC performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections.

About Kaiser Permanente
Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.3 million members in eight states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health.

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