



What is the Kaiser Permanente Member Forum?

It is a meeting for members to talk about their experiences with other members and Kaiser Permanente staff.

Why should I join?

If you join the meeting:

- You will be a key link between members and Kaiser Permanente.
- The comments you make to the group about your experiences as a member could affect all Kaiser Permanente members in this region.

What happens to the comments I make at the meeting?

After each meeting, Kaiser Permanente staff will make notes that include members' comments. Staff will then use these notes to create a report to send to the Appeals and Correspondence department, who will review the comments. Kaiser Permanente will use the comments to help us decide what we do in the future.

Who can join?

Kaiser Permanente members and/or their family members or caregivers. For example, the parent or caregiver of a child who is a member in the region can join.

We are looking for members from different backgrounds and locations, so we can have a diverse group.

What do I get for joining?

We will give you a ride to and from the meetings, and a free dinner.

What are my next steps?

If you would like to be a part of the meeting, email us at kpmembervoices@kp.org for more information.